

RSC Central (Kandy, Mathale and Nuwara Eliya Districts)

Central RSC has been functioning since 1987. This is one of the first RSCs that became operational after the NWSDB decided to decentralize its operations. As per the norm, a Deputy General Manager (DGM) is heading the Central RSC. He is supported by an Assistant General Manager (AGM) and other managers in carrying out the administrative and operational functions. This RSC has three regions "Kandy East", "Kandy South" and "Kandy North". The O&M is under the supervision of the respective regional manager. The most important of the RSC functions is the O&M of water supply schemes. O & M of the only sewerage system in Kandy Hanthana area is also the responsibility of the Kandy South regional manager. Other key functions of RSC are: (a) planning and design works related to Local Projects; (b) planning work related to large projects; (c) implementation of rehabilitation and augmentation works of the existing schemes; and (d) billing and revenue collection.

The operations of the Central RSC is monitored and supervised by the Additional General Manager (North - Central) who is stationed in Rathmalana Head Office. The day to day management of the RSC rests entirely on the DGM and all the managers reporting to him following the hierarchical institutional structure. In general, various Divisions found in the Head Office are represented in the RSC as units. The strengths of such units depend on the degree of decentralization that has taken place. The Central RSC is also providing support services to other RSCs upon request and most of such requests are coordinated by the Additional General Manager (North - Central).